

Public Notice 2018-2019

Total Communications, Inc. is a telecommunications carrier committed to providing high quality basic and enhanced services at reasonable rates to all subscribers throughout its service territory. Total Communications, Inc.'s territory includes Burbank, Lenapah, Ochelata, Oglesby, South Elgin, South Hewins, Talala and Wann in Oklahoma; and Elgin, Elk City, Havana, Hewins, Liberty and Tyro in Kansas. Effective March 1, 2017, basic services are offered at the following rates*:

Single Party Residence	\$12.20 - \$18.00
Single Party Business	\$12.90 - \$17.65
Home Office (Oklahoma only).....	\$12.15
Tone Dialing Service.....	No Charge
Emergency 911 Service Fee for:	
Oklahoma Counties	\$0.61 - \$0.90
Kansas Counties	\$0.60

***Your telephone bill also includes Federal and State mandated fees not included in the information listed above.**

As part of its service commitment to its subscribers, Total Communications, Inc. continually provides voice-grade access to the public switched network, access to interexchange carriers and access to 911 Emergency services. Total Communications, Inc. also provides access to Operator services and Directory assistance. Each local exchange access line comes with a primary directory listing at no charge, and each subscriber automatically receives a Total Communications, Inc. Telephone Directory annually. Total Communications, Inc.'s basic local service also includes access to telecommunications relay service and the ability to report service problems seven days a week.

Total Communications, Inc. understands the importance of consumers having access to quality local telephone service. To help consumers obtain and keep their local service, Total Communications, Inc. offers reduced rates to eligible consumers under the LifeLine telephone assistance program, a monthly discount on basic local residential services that is available to qualified low-income consumers. Additional information may be obtained by contacting the Total Communications, Inc. business office.

Basic services are offered to all consumers in the company's service territory at the rates, terms and conditions specified in the company's tariff. If you have any questions regarding Total Communications, Inc.'s service or conditions, please call 918-535-2208 or toll free 888-580-2208. We welcome customer feedback through our customer service department or via our website at any time and remain available to answer any questions you may have about our family of telecommunications services.

The FCC has implemented rules for Customer Proprietary Network Information, including restrictions on the use of and inquiries to billing information and Long Distance Calls. As a part of the FCC rules Total Communications, Inc. is required to notify the proper law enforcement agencies any time we may suspect a violation to the rules.*

At Total Communications, Inc. and TotalCSI we strive to maintain the confidentiality of our customers' information. We consider your information private and at no time have we ever sold or provided confidential information to a third party.*